PC Configuration for 1Line

Listed below are the minimum and recommended configurations for a PC that will be accessing the 1Line system via the Internet. This list does not constitute an endorsement of any of the specific products listed. Other products meeting the minimum technical characteristics described may be used.

For the best user experience, we recommend the following.
Browser: Google Chrome 99
Operating System: Microsoft Windows 11
Hardware: CPU >= 2 GHz, Display Resolution set to 1280x1024 and Memory >= 8 GB

Browser *

Minimum **
Google Chrome 88
Microsoft Edge 88
Microsoft Internet Explorer 11

Recommended
Google Chrome 99
Microsoft Edge 99

Not Compatible***
Mozilla Firefox
Apple Safari

Operating Systems

Minimum **
Windows 10
macOS 11 (Big Sur)

Recommended
Windows 11
macOS 12 (Monterey)

Browser Characteristics and Plug-ins

Adobe Reader XI or higher
Cookies & Java Script must be enabled****
TLS 128-bit RSA Encryption****

Hardware

Minimum **
CPU >= 2 GHz
Display Resolution >= 1280x1024, 16K colors
Memory >= 4 GB Physical

Recommended
CPU >= 2 GHz
Display Resolution >= 1280x1024, 16K colors
Memory >= 8 GB Physical

*	1Line supports the latest Generally Available (GA) versions of Google Chrome and Microsoft Edge within months of such GA version becoming available and the version prior to the GA being supported.
**	'Minimum' implies a level where a reasonable experience for the user may be achieved. These levels also indicate the level that a user may expect that a client has been tested. Results may be less than satisfactory, or may preclude use of a site, if the user chooses to use anything less than those specified above.
***	Browser has been identified as not compatible with 1Line and is not recommended for use with the application.
****	If you need assistance with Cookies, Java Script, or Encryptions browser settings, please contact your Commercial Services representative.
Additional Notes:	These minimum and recommended configurations are based on and in compliance with NAESB WGQ version 3.2 Quadrant Electronic Delivery Mechanism Related Standards Appendices B and C.
Timeout Feature	For security reasons, 1Line uses a timeout feature. After 120 minutes of inactivity, your 1Line session will expire and you will be logged out automatically. If your company uses a timeout feature, like on a proxy server, it is recommended that its setting be at least 10 minutes to ensure that your session does not time out while 1Line is responding to your request.